

Mazen Bassiso

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SUMMARY

Senior Webmaster and Content Creator with 8+ years building and operating high-traffic websites and marketplaces. Full lifecycle ownership across WordPress/PHP/JS, cloud servers, APIs, payments, mobile integrations, security, SEO/analytics, and automation (Zapier). Known for speed, reliability, and business-driven execution: +50% faster load times, -25% downtime, +40% engagement, and 10M+ monthly content views. Collaborated with global brands including Google, Amazon, and other leading tech companies. Tech influencer with active audiences on TikTok, Instagram, Snapchat, and YouTube.

EXPERIENCE

Rose Holding, Senior Webmaster (Full-Stack Web Management)

Jul 2024 - Present

- Own end-to-end digital platform operations: servers, APIs, payment gateways, mobile integrations, SEO/analytics.
- Built/optimized a full-scale WordPress marketplace with custom code for scalability and UX.
- Drove reliability and speed initiatives (performance budgets, caching/DB tuning, CDN, image strategy).
- Selected impact: -25% server downtime, +50% page-load improvement, +40% user engagement.

Hamat Al Sahab Holding (Naqi.sa, Naqiwash, Miran, Eqlaa, Force, Al Khayal, Zawaya), Webmaster

Jun 2023 - Jul 2024

- Ran day-to-day ecommerce operations across multiple brands; partnered with Marketing & Ops to ship campaigns reliably.
- Led security hardening (pen-testing, vulnerability checks, threat prevention) and performance improvements (UI/UX + feature dev).
- Integrated payment gateways; built CRM integrations (Microsoft Dynamics).
- Automated lead flows and back-office processes with Zapier & Google tooling; launched an internal/external web app for Naqi to digitize operations.
- Built high-volume ecommerce and a vendor marketplace from the ground up.

Ohjiya Group, IT Consultant / Webmaster

Mar 2019 - Aug 2023

- Delivered WordPress/SaaS/ecommerce/CRM/CMS/LMS solutions; SEO, ERP alignment, and speed optimization.
- Designed user journeys & UI/UX; introduced Scrum for planning and delivery.
- Managed a small team and client accounts; trained staff on new systems.

BSAISO Est., IT

May 2018 - Feb 2019

- Launched a WordPress ecommerce platform; implemented stock/finance plugins; grew sales via ecommerce & digital marketing.

GHAT Securenet Sdn Bhd, Cyber Security Intern

Jul 2016 - Sep 2016

- Pen-testing and investigations; delivered government-sector training; secured databases and sites via vulnerability scanning.

Asia Pacific University (APU/APIIT), Technical Assistant

Jul 2014 - Jan 2016

- Campus-wide device/OS setup and troubleshooting; daily reporting on lab/network status.

EDUCATION

Asia Pacific University (APU/APIIT)

BSc in IT (Information Systems Security) • 2013 - 2017

LICENSES & CERTIFICATIONS

Google Ads Search

Google •

Google Analytics Individual Qualification

Google •

Cisco Intro to Cybersecurity

Cisco •

Cisco Intro to IoT

Cisco •

Google Digital Citizenship & Safety

Google •

Google Creative Certification

Google •

Heart Saver

SKILLS

Web & Apps • WordPress (custom themes/plugins) • PHP • JavaScript • UI/UX • GTM/GA • Cloud & DevOps •
Linux • AWS • Azure